

RETURN FORM



PERSONAL DATA

First- and last name:
Address:
Zip code & city:
Country:
Email:
Phone number:
Order number:

Quantity	Description	Unit Price	Total Amount

Reason for return (*mandatory when seal is broken*)

.....
.....
.....

Date of return:

Signature:

Your return will be processed within 14 business days upon arrival. For questions relating your return you can contact us through the phone number or email address below. Always mention your order number.
Zernikepark 6-8 | 9747 AN | Groningen | The Netherlands | +31 (0)50 577 24 18 | sales@combray-skincare.com

RETURNS

If you wish to return your order you can do this within 14 days by using this Return Form. We require you to return the product in its original condition within 14 days of delivery.

- You will receive an email once your return has been processed, usually within 5 working days after we have received your returned package.
- The costs for returning the products are for the buyer, except when the delivery was incomplete, incorrect, or had defects
- Please ensure that you keep a Proof of Postage when you return the goods to us.
- You should retain your Proof of Postage until we have completed the replacement or made the refund, in case it is necessary to prove that the package was returned to us, for example in the unlikely event that we did not receive the returned package.
- Unless the product was faulty, we are unable to accept packages that have a broken safety seal.
- If you require a refund, this will be made within 14 days after we have received the returned goods, provided that the products are unused and undamaged, and are returned within 14 days of delivery.
- Refunds will be made against the original credit card used or will be refunded on your bank account.

Use this address label to return your order.



Combray Skin Care
by Solenne BV
Zernikepark 6-8
9747 AN Groningen
The Netherlands

Your return will be processed within 14 business days upon arrival. For questions relating your return you can contact us through the phone number or email address below. Always mention your order number.

Zernikepark 6-8 | 9747 AN | Groningen | The Netherlands | +31 (0)50 577 24 18 | sales@combray-skincare.com