

## PRIVACY POLICY COMBRAY

PRIVACY POLICY COMBRAY	1
Use of personal data	2
Handling order	3
Advertisement	3
Contact form and newsletter	3
Publication	4
Cookies	4
Security	4
Retention periods	4
Third party websites	5
Changes to this privacy statement	5
View and change your data	5
Authority Personal Data	5
Contact details	6

Through our online store privacy-sensitive data, or personal data are processed. Combray considers careful handling of personal data of great importance. Personal data is therefore carefully processed and secured by us.

In our processing we comply with the requirements set by the privacy legislation. That means, among other things, that:

- We clearly state the purposes for which we process personal data. We do this via this privacy statement;
- We limit our collection of personal data to only the personal data necessary for legitimate purposes;
- We take appropriate security measures to protect your personal data;
- We respect your right to provide your personal data for inspection, correct or delete your personal data.

Combray is responsible for data processing. In this privacy statement we explain which personal data we collect and use and for what purpose. We advise you to read this carefully.

This privacy policy was last modified on 03-09-2018.

### Use of personal data

When using our online store, we obtain certain information from you. That may be personal data. We only keep and use the personal data provided by you directly, within the framework of the service you request, or of which it is clear that they are provided to us to process.

We use the following data for the purposes mentioned in this privacy statement:

- Personal details
- Phone number
- Billing address
- E-mail address
- Payment details
- Date of birth
- Register

At certain parts of our online store you must first register. After registration, we save the user name you have chosen and the personal data you have provided. We keep this information so that you do not have to enter it every time.

We will not pass on the data linked to your user name to third parties, unless this is necessary in the context of the implementation of the agreement that you conclude with us or if this is legally required. In case of suspicion of fraud or abuse of our online store, we can hand over personal data to the competent authorities.

### Handling order

When you place an order with us, we use your personal data for processing the order. If necessary for proper processing, we can also provide your personal data to third parties. You can read more about this later in this privacy statement.

### Advertisement

We can, in addition to the information on our website, also inform you of our new products and services:

- By email
- Via social media

### Contact form and newsletter

Through our online store we offer the possibility to ask questions by means of a contact form, where you are asked to fill in various details to deal with your question. You choose which information you provide. The data you send us will be kept for as long as the nature of the form or the content of your e-mail is required for the complete answering and processing thereof.

We offer a newsletter with which we want to inform interested parties about our products and / or services. Each newsletter contains a link with which you can unsubscribe. Your e-mail address will only be added to the list of subscribers with your explicit permission.

## Publication

When using our online store, the following information is published so that they are visible on the internet for everyone:

- Information you provide yourself.

You choose which information you publish. It is possible that you can be traced through this information.

## Cookies

Cookies are used in our online store.

When you first visit our online store, a notice is displayed in which we explain why we use cookies. We understand your further use of our web store as permission for this use of cookies.

You are free to disable cookies through your browser. Keep in mind that it is possible that our website will no longer work optimally.

## Security

We take security measures to limit abuse of and unauthorized access to personal data. In particular, we take the following measures:

- Access to personal data is protected with a user name and password
- We use secure connections (Secure Sockets Layer or SSL) that protects all information between you and our website when you enter personal data.

## Retention periods

The personal data described above are retained for as long as necessary to process your orders. We keep data for an indefinite period of time. There is a legal obligation for the retention period for data, such as the fiscal retention of seven years for payment data.

### Third party websites

This privacy statement does not apply to websites of third parties that are connected to our online store by means of links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We encourage you to read the privacy statement of these websites before using these websites.

### Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is advisable to consult this privacy statement regularly so that you are aware of these changes.

### View and change your data

For questions about our privacy policy or questions regarding access and changes to (or deletion of) your personal data, you can contact us at any time via the information below. You can also send us a request to view, change or delete this data. You can also submit a request to request a data export for data that we use with your consent or provide a motivated statement that you want us to limit the processing of personal data. To prevent abuse, we can ask you to identify yourself adequately. When it comes to access to personal data linked to a cookie, you must send a copy of the cookie in question. You can find these in the settings of your browser. If the details are not correct, you can request that we change the data or have it removed.

### Authority Personal Data

Of course, we are happy to help you if you have complaints about the processing of your personal data. Under the privacy legislation you also have

the right to file a complaint with the Dutch Data Protection Authority against these processing of personal data. You can contact the Dutch Data Protection Authority for this.

### Contact details

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